



Novel Coronavirus (Covid-19) - Recovery

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Risk Code	CR68	Risk Title	Novel Coronavirus (Covid-19) - Recovery
Risk Owner	Ian Couper; Sarah Kingsley	Updated By	Paula Busby
Year Identified	2020	Council Objective	Build thriving and resilient communities
Risk Description	<p>In line with national guidelines, the Council is generally in a recovery phase. We continue to face risks in relation to recovery, and also have to consider the risks that could transpire if there was a need to move back into a response phase.</p> <p>Based on the experience to date, the most likely risks are:</p> <ul style="list-style-type: none"> • Work pressures in specific service areas, where demand is affected by Covid-19 (e.g., Environmental Health, Housing, Community Protection). • Impact of self-isolation for services that are not office-based. • Impact on the Council’s contractors (e.g., Urbaser, SLL). • Reduced demand for income generating services. • Moving between response and recovery, and the additional pressures when trying to do both at the same time. <p>There is also a risk that similar impacts will come about from a flu outbreak, or the combined impact of flu and Covid-19.</p>		
Opportunities	<ul style="list-style-type: none"> - Provides an opportunity to review the way that we deliver our services in light of the way that we managed through the pandemic and the way that expectations have changed. - Making use of recovery funding to support the recovery of the District. 		
Consequences	<ul style="list-style-type: none"> - Negative impact on the general well-being of employees and Members. - Increased pressure on employees not infected with the virus. - Potential inability to deliver statutory (and discretionary) services. - Decrease in service income compared with relevant budgets. - Additional costs of delivering services. 		
Work Completed	<p>Significant work has been completed in relation to the initial response to the pandemic, and the recovery and response phases that have happened since then. This section now focuses on recent work that has been completed.</p> <ul style="list-style-type: none"> - Future Ways of Working plan in place for staff and the first significant phase of returning to the office which was implemented in October 2021. - Plans in place for Council meeting in September 2021 (and future meetings where there are still restrictions in place) with full attendance. - Audit of initial recovery phase completed by SIAS providing “reasonable assurance”. 		
Ongoing Work	<p>Staff Support</p> <ul style="list-style-type: none"> - People recovery plan in place and being implemented. <p>Subsequent Wave Monitoring and Response</p> <ul style="list-style-type: none"> - In conjunction with others, monitoring the current situation. Based on previous waves, have plans in place in case of further lockdowns/ restrictions. Return to office plans are reversible. - Covid-19 focused guidelines introduced for Emergency Planning reception centres and Covid-19 orientated refresh training for reception centre managers ongoing. - Reception centre equipment being upgraded and PPE stocks for emergency reception centres increased significantly. - Continuing to carry out Track and Trace work. 		

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	<p>Communications</p> <ul style="list-style-type: none"> - Continuing to promote Public Health messages. <p>Service and Financial Impacts</p> <ul style="list-style-type: none"> - Regular monitoring of the financial impact, including providing information to lobby for additional funding from Government and assessing the impact on the Medium Term Financial Strategy. - NHC mitigation processes are still in place, with our Leisure and Waste services at high risk. - Client officers working closely with our main contractors. - Demand on local domestic abuse support services has increased. - Continuing to find homeless provision for increased numbers due to requirements to provide accommodation. - Continuing to determine schemes and pay out grants (business and self-isolation), including grants to support recovery. 		
Current Overall Risk Score	9		
Current Impact Score	3	Current Likelihood Score	3
Current Risk Matrix		Target Risk Matrix	
Date Reviewed	01-Nov-2021	Next Review Date	01-Feb-2022
Latest Notes	<p>03-Nov-2021 Updated risk entry subsequently reviewed by Paula Busby (Resilience Manager) who confirmed that it accurately reflects our current situation/risks and that she had nothing further to add.</p> <p>03-Nov-2021 Risk reviewed and updated by Ian Couper on 1 November 2021. The risk has been updated to remove some of the previously recorded detail. The focus is now on the current recovery phase, with a consideration of the need to return to a response phase.</p>		